



## Real Madrid C.F. Select Training Program

### FAQ

#### **1. Does the group travel together both from and back to the US?**

No, parents should make travel arrangements themselves. Once the airfare has been purchased, the parents should send eSoccer representative their son's itinerary. eSoccer representative will be there at Madrid's airport to meet the player. In some cases there will be several players from the same club going to Madrid then if desired it is parent's responsibility to organize the group.

#### **2. What supervision and/or chaperone arrangements are made, both for the travel period and while in Spain?**

From the time the players step out of the custom's at Madrid's airport to the time they board the plane back to US there will be eSoccer representative with the players 24/7.

#### **3. Who meets the players at the airport when they arrive in Spain?**

eSoccer representative.

#### **4. How many chaperones are there, and how many players are assigned to each chaperone?**

At least 2, eSoccer usually assigns 1 representative per 15-20 players.

#### **5. How is security for the group structured?**

Hotel is a secured building, Real Madrid facility is the same one which is used by the professional team, therefore it is gated, has security guards and cameras everywhere to keep unwanted visitors and journalists away. You can locate the facility on GOOGLE MAPS (Search Madrid Spain, locate Barajas Airport, on satellite picture to the left of the airport you should be able to find soccer facility with approximately 11 soccer fields. The image is old the facility has more fields now).

#### **6. How are language barriers dealt with?**

eSoccer representatives are bilingual adults who are experienced in working with American groups.

#### **7. What does the group do during non-soccer periods of time, and how is it supervised?**

There are optional activities available such as a visit to a water park, amusement park, etc... When a minimum of 10 players want to go a chaperone will go with them.

#### **8. How are injuries or the need for medical attention handled?**

There will be a trainer on the field with the players at all times. On top of that Real Madrid facilities have a medical center inside the complex, and Madrid's two biggest hospitals are closer than 10 minutes driving. Parents should make sure that the players have international health insurance coverage. Most plans have this option and it is inexpensive to add it for the duration of the trip. The insurance information should be given to all players and must be readily available.



**9. Is there Internet access (either with or without web cams) in order to stay in contact with players while they are there and if so, is there a fee to use it?**

There will be internet at the hotel. Usually there is no Web cam available. There may be additional costs for the internet but those can be kept to a minimum by sharing internet access amongst several players.

**10. What measures are put in place to make sure players don't get separated from the group?**

Chaperones are well trained and have experience with these events. None of the players had separated from the group before. Upon arrival there will be a meeting held where all rules will be repeated, also contact phone numbers will be distributed to all players. This is an invitation only program, and if there are any players misbehaving, they will be sent home at the charge of the parents.

**11. Is there a "typical" airport and airline that is used? Or, is this based on best available fares at the time of booking?**

The airport is Madrid Barajas. It is up to the parents what airline to use... some would like to use their free miles, etc... the best way is to fly direct for example from NJ with Continental or NY with Iberia, but this may not be least expensive.

**12. Where will the players live?**

The players will stay at 3-4\* hotel close to Real Madrid facility. eSoccer will provide the bus which will take them to and from the hotel.

**13. How much money should each player have with him for this trip?**

Players will need approximately \$20 to \$40 a day for minor expenses.

**14. Should the players have cash, credit cards or travellers' checks?**

Players should bring some cash (if dollars we will exchange upon their arrival) and credit cards are welcome almost everywhere.

**15. How do I make a payment for the training program?**

There are 2 options available to you:

A) Paypal – go to <http://www.MySoccer.com> At the bottom of the page to the left you should click on MAKE PAYMENT. There you should follow the instructions (In the field Name please put your name and in parenthesis your son's name, in the field Concept put Real Madrid Select, and include 4% credit card fee on your payment).

B) You can wire the funds from your bank directly to the bank in Spain;

Company Name: Global Sports Events S.L.

Bank Account Number at BANKINTER:

CCC: 0128 0015 14 0500001412 (regular bank account)

IBAN ES37 0128 0015 1405 0000 1412 (international code)

SWIFT: BK BK ESMMXXX (international code)

**BANKINTER ADDRESS:**

Bravo Murillo, 126

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SPAIN